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CENTRAL FAX CENTER

JAN 25 2007

AMENDMENT TO CLAIMS

The following listing of claims replaces all prior listings of claims.

1. – 35. (Canceled)

36. (Previously Presented) The method of claim 42, wherein instructions for accessing, downloading, and transferring the software program from the network server are accessible at a plurality of locations at the same time to a plurality of technicians servicing the telecommunications equipment.

37. (Currently Amended) The method of claim 42~~36~~, wherein at least one set of instructions further comprises a display of an icon.

38. (Original) The method of claim 37, wherein the icon is associated with the software program and the at least one set of instructions further comprises a description of the software program associated with the icon.

39. (Previously Presented) The method of claim 42, wherein the guide comprises a printed guide.

40. (Previously Presented) The method of claim 42, wherein the guide comprises an on-line guide.

41. (Original) The method of claim 39, wherein providing the guide further comprises providing an online guide and wherein after following the instructions in the printed guide the method further comprises following the instructions in the on-line guide only.

42. (Currently Amended) ~~A method of using a computerized guide for transferring software from a network server to telecommunications equipment in a remote location using a mobile computer, comprising:~~

~~—— loading an updated version of a software program on the network server;~~

~~—— providing the guide adapted for independent use by a technician having self-guided~~

~~instructions for accessing the software program on the network server; downloading the software program from the network server to the mobile computer; connecting the mobile computer to the telecommunications equipment; accessing the software program downloaded onto the mobile computer; and transferring the software program from the mobile computer to the telecommunications equipment;~~

~~— following the instructions in the guide to access the software program on the network server; download the software program from the network server to the mobile computer; connect the mobile computer to the telecommunications equipment; access the software program downloaded onto the mobile computer; and transfer the software program from the mobile computer to the telecommunications equipment; and~~

~~sending an electronic mail message to each mobile computer in the network when the updated version of the software program is available on the server~~

A method of providing software and a computerized guide for a plurality of vendors' equipment on a network server for access by a plurality of technicians, the method comprising:

receiving an updated version of a software program on the network server;

generating an electronic email message to a plurality of mobile computers associated with the technicians, wherein the generating is responsive to receiving the updated version of the software program; and

providing the plurality of technicians with access to the updated version of the software and the computerized guide relating to a first vendor's equipment; and

providing the plurality of technicians with access to second software and a second computerized guide relating to a second vendor's equipment.

43. (Currently Amended) The method of claim 42, wherein ~~loading~~ receiving an updated version of a software program on the network server further comprises loading the updated version of the software program for each of a plurality of equipment in use in a telecommunications system.

44. (Currently Amended) The method of claim ~~42~~ 36, wherein the instructions for accessing a software program on the server further comprise instructions for accessing

software programs for the telecommunications equipment of a plurality of vendors.

45. (Currently Amended) The method of claim 42, wherein the telecommunications equipment comprises a multiplexer.

46. (Previously Presented) The method of claim 42, wherein the software program comprises a digital loop electronics software program.

47. (Previously Presented) The method of claim 42, wherein the software program comprises a testing software program.

48. (Currently Amended) The method of claim 42~~36~~, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for mobile computer tools.

49. (Currently Amended) The method of claim 42~~36~~, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs for servicing radio functions on mobile computers.

50. (Currently Amended) The method of claim 42~~36~~, wherein the instructions for accessing a software program on the server further comprise instructions for accessing and using software programs adapted as job aids for servicing the telecommunications equipment.

51. – 53. (Cancelled)